



# TeamViewer Frontline

## Enterprise Productivity Platform



### Empower your frontline workforce with augmented reality workflows

Digitalise and streamline processes for your frontline workforce with AR workflows – seamlessly integrated with wearables and mobile devices – increasing productivity, efficiency, and quality along the entire value chain.

#### Your benefits



**Scalability**  
Companies can easily transfer requisites from one site to the next



**Usability**  
Easy to use with no programming knowhow required



**Agility**  
Create and edit your AR workflow applications instantly



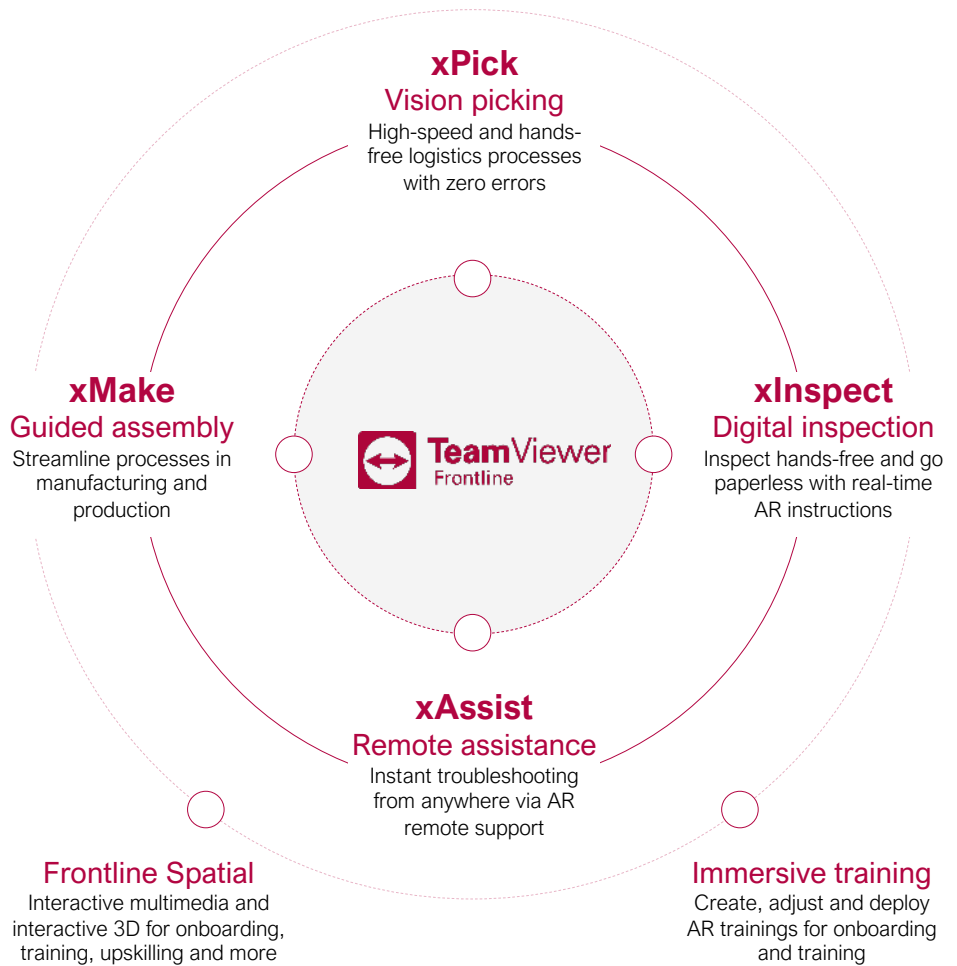
**Flexibility**  
Forward task changes immediately to your frontline workforce



**Security**  
Protect the intellectual property rights of your workflows and best practices



**Independence**  
No external resources like additional software needed



#### Selected references from over 250 projects

**AIRBUS** 40% faster inspection time and zero input errors

**Coca-Cola HBC** 99,99% picking accuracy and easy scalability

**FENDT** Less errors result in 90% less rework

**SCHNELLECKE LOGISTIK** Zero error rate with a 25% speed increase

The actual support of the frontline workforce takes place on the devices. All Frontline solutions offer an adaptive user interface and clear visuals to support manual work processes. So the digital workplace adjusts to your use case and your workforce.





# xPick

## Vision Picking for logistics & warehousing

Error-prone, manual logistics processes supported by unwieldy scanners or paper lists still dominate in many businesses. At the same time, the demands and requirements for reliable logistics processes are increasing.

xPick allows for hands-free, high-speed order picking while simultaneously reducing the number of picking errors drastically.



### Core features



#### Seamless integration

Create custom workflows integrating xPick into your existing WMS or ERP and more with pre-configured interfaces. The integration allows for quick scalability to multiple sites. Sensor integrations such as IoT and RFID guarantee for automatic confirmation.



#### Powerful management

The Frontline Command Center is the central management hub. Find picking reports, manage users, assign tasks and offer help via remote support. Use the Frontline Creator tool to create and modify your own vision picking processes without cumbersome IT requests.



#### User-centered experience

xPick runs device and operating system independent on smart glasses, tablets, and other portable devices. This is true for all TeamViewer Frontline solutions. Secure, personalized logins protect your data and adapt workflows to the experience of the workers.

### Your benefits

- Faster processes**  
Easy usage allows for up to 40% speed increase
- Higher accuracy**  
Nearly zero errors through integrated quality control
- Greater flexibility**  
Easy training and fast onboarding of frontline workers
- Trusted solution**  
Industry-proven and in productive global use for years
- Instant analysis**  
Central graphical overview of key performance indicators
- Quick payback**  
ROI within months due to low initial costs and instant performance gains



# xInspect

## AR solution for guided maintenance and inspection



In maintenance and inspection technicians need both of their hands to perform their actual tasks, but paper-based instructions, manual data entry and complex documentation requirements keep interrupting them.

With xInspect, running on smart glasses, technicians see all relevant information, checklists, and diagrams directly in front of their eyes – in a simple step-by-step manner.

### Your benefits

- Faster processes**  
Instant information significantly reduces machine downtime
- Higher quality**  
Avoid manual errors through digital data input
- Full transparency**  
Direct data and report transfer into your ERP
- Enhanced documentation**  
Paperless, hands-free documentation
- Faster response**  
Access to remote expert help wherever and whenever needed
- Quick payback**  
Return on investment within a few months

### Core features

- Precise instructions**  
Hands-free visual guidance via intuitive step-by-step instructions
- Instant documentation**  
On-the-fly documentation with speech-to-text, photos and videos
- Seamless integration**  
Connects easily with your existing IT systems, sensors and IIoT
- Device agnostic**  
Compatible with diverse hardware and software
- Location-based alerts**  
Relevant information wherever it is needed
- DIY AR workflow editor**  
For fast and cost-efficient creation of AR workflows

# xMake



## Innovative make-by-vision solution for guided assembly

In production, efficiency gains are essential while minimising errors. Given seasonal fluctuations and a shortage of skilled workers, it is difficult to ensure quality and achieve productivity targets.







With xMake and smart glasses, dynamic step-by-step instructions directly in the worker's field of view replace error-prone paper lists and provide guidance while leaving the hands free for the actual task.

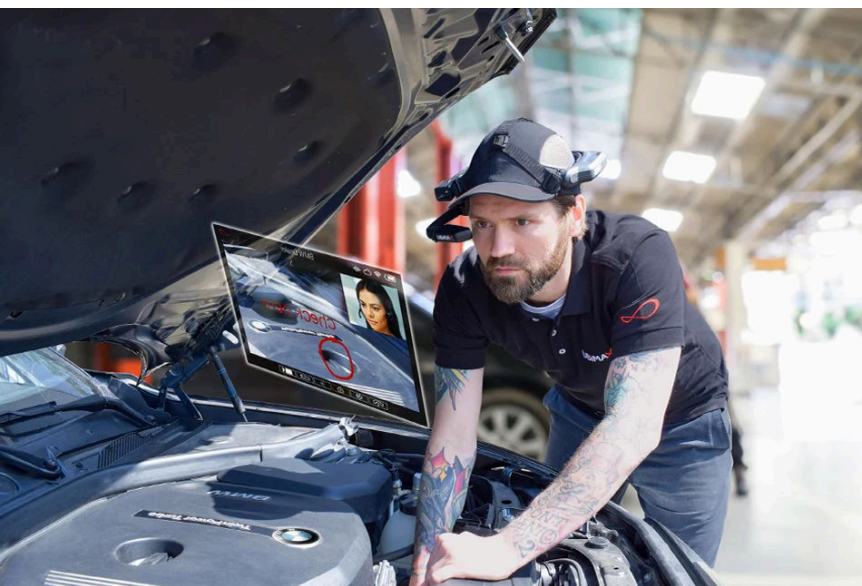


### Core features

-  **Step-by-step instructions**  
Display dynamic visual step-by-step instructions on smart glasses, freeing your workers' hands
-  **Seamless documentation**  
Use photos, videos or speech-to-text functionality to document each step and generate reports
-  **Automatic confirmation**  
Assure high quality through communication with machine & IIoT sensors and object recognition
-  **Data integration**  
Create workflows with existing data via back-end integration or simply use .csv and .xlsx files

### Your benefits

-  **Faster processes**  
Information instantly available offering up to 25% time savings
-  **Higher accuracy**  
Up to 50% error reduction due to integrated quality control
-  **Greater flexibility**  
Customised workflows without programming knowledge or third parties
-  **Quick payback**  
Low initial costs and instant performance increase guarantee for a ROI within months
-  **Trusted solution**  
Industry-proven and in productive global use for years
-  **Satisfied workers**  
More ergonomic work experience and less frustration through intuitive use









# xAssist

## See-what-I-see remote assistance







If a malfunction occurs or a plant comes to a halt, production downtime and high costs mount very quickly. Service operations in the event of a disruption are therefore particularly time-critical.

With xAssist, you can easily connect a technical expert with employees on-site in the event of a problem. Thanks to smart glasses, the remote expert sees exactly what the technician on-site sees – made possible by real-time video and audio transmission.

### Your benefits

-  **Faster processes**  
Instant information significantly reduces machine downtime
-  **Higher quality**  
Avoid manual errors through digital data input
-  **Full transparency**  
Direct data and report transfer into your ERP
-  **Enhanced documentation**  
Paperless, hands-free documentation
-  **Faster response**  
Access to remote expert help wherever and whenever needed
-  **Quick payback**  
Return on investment within a few months

### Core features

-  **Precise instructions**  
Hands-free visual guidance via intuitive step-by-step instructions
-  **Instant documentation**  
On-the-fly documentation with speech-to-text, photos and videos
-  **Seamless integration**  
Connects easily with your existing IT systems, sensors and IIoT
-  **Device agnostic**  
Compatible with diverse hardware and software
-  **Location-based alerts**  
Relevant information wherever it is needed
-  **DIY AR workflow editor**  
For fast and cost-efficient creation of AR workflows